

Dr. Santosh Kumari

- **Books/Book Chapter:**

S. No.	Title of chapter/book	Publication	Year	ISBN No.
1	Open and Distance Education system and learner support services: An Introduction	Springer Nature Singapore Pvt. Ltd.	2018	978-981-13-2299-0 978-981-13-2300-3 (eBook)
2	Mobile Application for efficient delivery of Learner Support Services in IGNOU	A Collection of Innovations and Ideas in the Open & Distance Learning System	2019	978-93-88980-43-2

- **Research Articles/Publications:**

S. No.	Title	Name of Journal	Volume	Page no. (s)	Year	ISSN No
1.	Factors Affecting Students' Retention and Attrition in the Open and Distance Learning System	Indian Journal of Distance Education	Vol.21, No.1	19-40	Jan 2012	0971-2690
2.	Distance Teacher Education and The Challenges of 21 st Century	MIER Journal of Educational Studies, Trends & Practices	Vol.8, No.1	83-101	May 2018	0976-8203
3.	Number of MooCs by developing countries: where does India stand?	University News – A weekly Journal of Higher Education	Vol.56, No.22	20-27	May 28- June 03, 2018	0566-2257

4.	Accessibility of Learners to Higher Education Through ODL in the Region of Punjab	Database book of Indira Gandhi National Open University, Regional Centre, Khana	Vol.1	1-399	2018	978-93-5300-892-5 (ISBN)
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